TALON GLOBAL

POLICY

AI Policy

Talon Global builds AI into Talon CO and uses AI to build and run its services. We use AI to do compliance work better and faster, never to take decisions away from the people accountable for them.

WE COMMIT TO

01 Keep a person in charge: AI proposes, a named person decides, and the decision is recorded.

02 Assess the impact on people before we release an AI feature or make a significant change to one.

03 Know every AI system and model we use, what it is for, and who owns it.

04 Use AI suppliers only after checking them for security, privacy and responsible AI, and use client data to improve our AI only where the client's agreement allows it.

05 Be open about where we use AI, give people a way to report harm, and keep improving how we govern AI.

This policy applies to every AI system Talon Global develops, provides or uses, and to everyone who works with them. It is published on talon.ae, acknowledged by everyone it applies to, and reviewed at least once a year and at every management review.

APPROVED BY

Darren Watts
Founder, Talon Global · 16 Nov 2026

QR

HOW THIS POLICY WORKS

AI Policy

Our principles

Accountability stays with people: every document names a person as its author, and every AI proposal applied in Talon CO carries a recorded human decision. We move AI from proposing to acting on its own only step by step, as evidence shows it is safe to (manual, then AI proposes and a person confirms, then autonomous). Our AI works from known, traceable sources, and we record the provenance of what it produces.

Objectives

Our AI objectives are set by top management and held in the Objectives Register (TG-INT-REG-010): every AI tool and model in use listed with a named owner, every AI suggestion applied in Talon CO decided by a person, and an approved impact assessment before every AI release. We also track how often AI suggestions are accepted, amended or rejected, and will set a target once we have three months of data.

How we manage it

We assess AI risks and the impact of our AI systems on individuals, groups and society, and treat them with controls chosen against ISO/IEC 42001 Annex A, recorded in our Statement of Applicability (TG-AIM-REG-003). Every AI call is logged, so what our AI did can be shown later.

Other policies

This policy works with our Quality Policy (TG-QUA-POL-001), Information Security Policy (TG-ISM-POL-001), Privacy Notice (TG-PRV-POL-001) and Code of Conduct and Ethics (TG-HRM-POL-001). Where they bear on AI, they apply in full.

Exceptions

Any departure from this policy needs approval from top management in advance, is time-limited, and is recorded in the Policy Exceptions Register (TG-INT-REG-007).

Review

Top management reviews this policy at least once a year, at every management review, and whenever a significant change in our AI systems, our suppliers or the law calls for it.